| Client Name: | PCA: | Caller: | Date / Time: | Time Check: |
| :--- | :--- | :--- | :--- | :--- |

Service Verification Call Comment:

| QP/RN: | Time-In: | Time-Out: | Total Time: | Date: |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Circle Evaluation |  |  |  |  |

Client's Name:
PCA's Name:
RN's Name:
Use the following table to rate the employee's attributes from poor to superior:

| 1.TRUST | Poor | Average | Superior |
| :--- | :--- | :--- | :--- |
| Follows work schedule | $\bigcirc$ |  | $\bigcirc$ |
| Reports to work on time |  |  | $\bigcirc$ |
| No absence without prior arrangement |  |  | $\bigcirc$ |
| Reports Time Accurately |  |  |  |


| 2. Hospitality | Poor | Average | Superior |
| :--- | :--- | :--- | :--- |
| Positive Attitude | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| Learns form Client Well |  |  | $\bigcirc$ |
| Demonstrates interest in Client |  |  | $\bigcirc$ |
| Applies Person Centered principles |  |  | $\bigcirc$ |


| 3.Compassion | Poor | Average | Superior |
| :--- | :--- | :--- | :--- |
| Performs Cares Graciously | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| Sensitive to Client's needs | $\bigcirc$ |  | $\bigcirc$ |
| Communicates Well |  |  | $\bigcirc$ |
| Speaks Respectfully and Kindly |  |  | $\bigcirc$ |


| 4.RESPONSIBILITY | Poor | Average | Superior |
| :--- | :--- | :--- | :--- |
| Job knowledge | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| Gets work done | $\bigcirc$ |  |  |
| Uses Client's time well | $\bigcirc$ |  |  |
| Understands Company Policies | $\bigcirc$ |  | $\bigcirc$ |

6. List any ideas or concerns the client wants to talk about.
7. List any ideas or concerns the PCA wants to talk about.

## 8. Other Comments

## PCA's Signature:

Date: $\qquad$

Client's (RP) Signature: $\qquad$ Date: $\qquad$

RN's Signature: $\qquad$ Date: $\qquad$

Language Interpreter: $\qquad$ Signature: $\qquad$ Date: $\qquad$

